**Referral Guide**

**Academic Resources:**

*Huntington Learning Center*: A local center which offers (with charge) tutoring for ages K-12 in the areas of reading, writing, math, vocabulary, study skill enhancement, and SAT/PSAT and ACT preparation. Students today are in a high-pressure atmosphere to compete and achieve. Students must perform successfully on standards testing as well as entrance testing.

School counselors can utilize this resource for students and parents who are concerned about academics, attempting to increase GPA, learn study skills, or prepare for testing.

**Address**: 4341 Starkey Road

Roanoke, VA 24018

**Phone**: (540) 784-4411

**Website**: [www.huntingtonroanoke.com](http://www.huntingtonroanoke.com)

**Contact**: Dr. Raymond and Eileen Huntington

**E-mail**: [recruit@hlcmail.com](mailto:recruit@hlcmail.com)

**Career Exploration**:

*O-Net Resource Center:* A free service, sponsored by the US Department of Labor/Employment and Training Administration assisting individuals with vocational research and labor market information. This career exploration service uses and applies assessments in interest, ability, and work importance to help students explore and research occupation options.

Students are not adequately prepared for life after high school, whether it is work, short-term vocational training, military, or college. There must be more focus on career exploration in order for students to examine all avenues of their future career. School counselors can utilize this free service with individuals, families, or classroom guidance.

**Address**: US Department of Labor/ETA

200 Constitution Ave NW Room S4231

Washington, DC 20210-0001

**Phone**: (202) 693-3660

**Contact**: Local Virginia Workforce Center

**Email**: [onet@ncmail.net](mailto:onet@ncmail.net)

**Website**: [www.online.onetcenter.org](http://www.online.onetcenter.org)

**Crisis Intervention:**

*National Hopeline Network (Suicide):* A National hotline for suicide prevention. This is a 24/7 service, which will take calls from individuals in emotional turmoil and/or experiencing thoughts of suicide. A certified counseling will talk with the individual and refers them to a local certified crisis center.

School counselors can use this resource for professional development, suicide awareness, educating families, and learning the warning signs of students. This is also used to post to students as a confidential hotline resource.

**Address**: 1250 24th street, Suite 300

Washington, DC 20037

**Phone**: (202) 536-3200

**24 hr Hotline**: 1-800-SUICIDE (1-800-784-2433)

**Contac**t: Reese Butler

**E-mail**: [reese@hopeline.com](mailto:reese@hopeline.com)

**Website**: [www.hopeline.com](http://www.hopeline.com)

*RAINN Rape, Abuse, and Incest National Network:* A support network working with 1,100 local rape treatment hotlines to provide support, confidential services, and information to victims, friends, and families of rape, abuse, or incest victims.

School counselors can use this resource as a means to understand the effects of rape, abuse, and incest as well as post this hotline for students.

**Address**: 2000 L Street, NW, Suite 406

Washington, DC 20036

**Phone:** (202) 544-3064

**24 hr Hotline**: 1-800-656-HOPE

**Website**: [www.rain.org](http://www.rain.org)

*Turning Point/ Salvation Army:* Turning point is a shelter for women and children, who are attempting to escape domestic violent situations. The shelter is located in Roanoke, Virginia and is a service provided by the salvation army.

This resource is a valuable resource for families and/or students experiencing volatile living conditions.

**Address**: 815 Salem Ave.

Roanoke, VA 24016

**Phone**: (540) 345-0400

**Contact:** Darlene Young

**E-mail**: [darlene\_young@uss.salvationarmy.org](mailto:darlene_young@uss.salvationarmy.org)

**Website**: [www.rvarc.org/homlessness/shelters.pdf](http://www.rvarc.org/homlessness/shelters.pdf)

*Virginia Department of Social Services:* Child abuse and neglect hotline.

This agency operates 24/7 and handles calls from individuals who suspect the abuse or neglect of a child (i.e daycare worker, neighbor, family, educator, etc) or a child who is the victim of abuse or neglect.

School counselors can utilize this resource for suspected child abuse or provide this information to students as a hotline resource.

**Address:** Local 220 E. Main Street

Salem, VA 24153

**Phone:** (540) 387-6087

**24 hr Hotline**: (800) 552-7096

**Contact:** Betty McCrary

**Website**: [www.roanokecountyva.gov](http://www.roanokecountyva.gov)

**Financial Assistance**

*Roanoke County Department of Social Services (DSS):* Offers benefit programs to individuals and families in need of financial assistance. Programs offered are food stamps, fuel assistance, TANF (temporary aid to needy families), refugee resettlement, and emergency assistance.

**Address:** 220 East Main Street

Salem, VA 24153

**Phone:** (540) 387-6087

**Contact**: Betty McCrary

**Website**: [www.roanokecountyva.gov/departments/socialservices/.org](http://www.roanokecountyva.gov/departments/socialservices/.org)

**Medical Insurance and Health Care**

*FAMIS (Family Access to Medical Insurance Security):* A local program offered to lower income families, who have no health insurance. This program offers at a minimal cost (or no cost) coverage for dental, emergency care, doctor visits, mental health services, prescription and other coverage.

**Address**: Operated through the Roanoke County Department of Social Services

220 East Main Street

Salem, Va 24153

**Phone:** 1-866-87FAMIS (1-866-873-2647)

**Website**: [www.famis.org/](http://www.famis.org/)

**Local Contact**: Cyndy Williams (540) 857-6993 Ext 130

*New Horizons Healthcare:* A clinic offering health care for preventative care, routine visits, and chronic illnesses. The clinic offers services to individuals with or without medical insurance with a minimal sliding scale fee based on income.

School counselors can use this as a resource for families who are without insurance converage.

**Address**: 4910 Valley View Blvd., NW, Suite 310

Roanoke, VA 24012

**Phone:** (540) 362-0360

**Website**: [www.kuumbahealth.com](http://www.kuumbahealth.com)

**Email**: [info@newhorizonshealthcare.org](mailto:info@newhorizonshealthcare.org)

**Mental Health**

**General:**

*Blue Ridge Behavior Healthcare:* An agency in the Roanoke Valley, which assists families and children with a risk of developing serious emotional disturbances. The children services are offered through the age of 18 and consist of in-patient or out-patient counseling, crisis services, support, case management, and mentoring.

**Address**: 3517 Brandon Ave

Roanoke, VA 24018

**Phone:** (540) 981-1102

**24 hr Hotline:** (540) 981-9351

**Contact**: Gina Wilburn

**Website**: [www.brbh.org](http://www.brbh.org)

**At-Risk Behavior**:

*National Center on Secondary Education Transition (NCSET):* A center which assists youth with disabilities plan for the present and future. Students and family are offered support throughout transition periods, in dropout preventions plans, plans for post secondary school, independent living, employment, etc.

**Address**: Virginia Department of Education

PO Box 2120

Richmond, VA 23218

**Phone:** (804) 225-2700

**Contact:** Marianne Moore

**Email:** [Marianne.moore@doe.virginia.gov](mailto:Marianne.moore@doe.virginia.gov)

**Website:** [www.ncset.org](http://www.ncset.org)

*National Dropout Prevention Center/Network:* A network established to provide strategies and encouragement to educators designed to increase retention and graduation rates in the United States.

**Address**: 101 N. 14th Street

Richmond, VA 23218

**Phone** : (804) 225-3490

**Contac**t: State Coordinator Dr. Muriel Azria-Evans

**Email:** Muriel.azria-evans@doe.virginia.gov

**Website**: [www.dropoutprevention.org](http://www.dropoutprevention.org)

*Straight Street:* Straight street is a local service in Roanoke, Virginia which offers mentoring, counseling, and support groups for at-risk middle and high school students. The foundation is based on Christian principles and offer assistance and guidance with addiction, self-injury, and other at-risk behavior.

**Address**: 333 Luck Ave SW

Roanoke, VA 24016

**Phone:** (540) 342-4971 ext 229

**Contact**: Jonathon Archer

**E-mail**: [Jonathon@straightstreet.org](mailto:Jonathon@straightstreet.org)

**Website**: [www.straightstreet.org](http://www.straightstreet.org)

**Substance Abuse**

*Stop Underage Drinking:* This website is maintained by the Substance abuse and mental health services administration (SAMHSA) in order to provide comprehensive information, education, and resources in the effort to prevent underage drinking.

**Address:** 1 Choke Cherry Road

Rockville, MD 20857

**Phone:** (240) 747-4980

**24 hr Hotline**: (800) 662-HELP (4357)

**Email**: [webmaster@samhsa.hhs.gov](mailto:webmaster@samhsa.hhs.gov)

**Website:** [www.stopalcoholabuse.gov](http://www.stopalcoholabuse.gov)

*National Association for Children of Alcoholics (NACoA):* A national agency available with public education and awareness of alcoholism and drug addictions within families. The resource offers information, videos, pamphlets, hotlines, and professional development.

School counselors can use this as a resource for professional development, resource materials for students, and an educational site in understanding the effects of alcoholism within the family.

**Address:** 11426 Rockville Pike Suite 301

Rockville, MD 20852

**Phone:** (888) 554-COAS

**Contact**: Steve Hornberger, MSW

**Email:** [nacoa@nacoa.org](mailto:nacoa@nacoa.org)

**Website**: [www.nacoa.net](http://www.nacoa.net)

*Respond- Lewis Gale Medical Center:* A local affiliate of a Nationwide Addiction Helpline. The resource offers information on substance abuse, in-patient or out-patient treatment, 24 hr hotline, and instant chatting with a trained substance abuse counselor.

**Address**: Lewis Gale Medical Center

1900 Electric Road

Salem, VA 24153

**Phone:** (800) 559-9503

**Website:** [www.addictionsearch.com](http://www.addictionsearch.com)